



Technology Preparedness Survey

(Revised 9/24/2022)

This survey is for students enrolling in Alaska Career College programs. The purpose of this survey is to gauge your experience level with technology in order for ACC to know how to better support you. The survey consists of a few questions regarding your comfort level and experience with computers, the Internet, and other technologies that you will use in your program.

NOTE: THIS SURVEY IS NOT A CONDITION OF ENROLLMENT. IT IS ONLY USED AS A TOOL TO BETTER SUPPORT ENROLLING STUDENTS.

NAME: _____ DATE: _____ PROGRAM: _____

| Medical Assistant Specialist/Phlebotomy Technician Specialist/Therapeutic Massage Specialist Enrollees Complete This Section: | Business Program/Medical Insurance Coding & Billing Specialist Enrollees Complete This Section: |
|---|---|
| Which program are you enrolling in? <input type="radio"/> Medical Assistant Specialist <input type="radio"/> Phlebotomy Technician Specialist <input type="radio"/> Therapeutic Massage Specialist | Which program are you enrolling in? <input type="radio"/> AAS, Business Administration & Accounting Technology <input type="radio"/> AAS, Business Administration & Human Resource Management <input type="radio"/> Business Office Specialist <input type="radio"/> Medical Insurance Coding & Billing Specialist |
| Have you ever used a computer or Laptop? <input type="radio"/> Yes <input type="radio"/> No | Have you ever used a computer or Laptop? <input type="radio"/> Yes <input type="radio"/> No |
| Have you ever used a Chromebook Laptop? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I don't know | Have you ever used a Windows Laptop? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I don't know |
| What type of experience do you have with Chromebook Laptops? <input type="radio"/> None <input type="radio"/> Less than 1 year <input type="radio"/> 1-2 Years <input type="radio"/> 3-4 Years <input type="radio"/> 4+ Years <input type="radio"/> I have helped my child use one for school | What type of experience do you have with Windows Laptops? <input type="radio"/> None <input type="radio"/> Less than 1 year <input type="radio"/> 1-2 Years <input type="radio"/> 3-4 Years <input type="radio"/> 4+ Years <input type="radio"/> I have helped my child use one for school |
| What type of experience (work and personal) do you have using the internet (ex. Online shopping, browsing the web, social media)? <input type="radio"/> None <input type="radio"/> 1-3 Years <input type="radio"/> 4-5 Years <input type="radio"/> 5+ Years | What type of experience (work and personal) do you have using the internet (ex. Online shopping, browsing the web, social media)? <input type="radio"/> None <input type="radio"/> 1-3 Years <input type="radio"/> 4-5 Years <input type="radio"/> 5+ Years |
| How much experience (work and personal) do you have using Microsoft Office (i.e., Outlook, Word, Excel, PowerPoint)? <input type="radio"/> None <input type="radio"/> 1-2 Years <input type="radio"/> 3-4 Years <input type="radio"/> 4+ Years | How much experience (work and personal) do you have using Microsoft Office (i.e., Outlook, Word, Excel, PowerPoint)? <input type="radio"/> None <input type="radio"/> 1-2 Years <input type="radio"/> 3-4 Years <input type="radio"/> 4+ Years |
| Which of the following do you feel comfortable with? (Select all that apply) <input type="radio"/> Turning on a computer <input type="radio"/> Connecting a computer to Wi-Fi <input type="radio"/> Creating a folder/moving files <input type="radio"/> Creating a Word document <input type="radio"/> Opening and checking Outlook email <input type="radio"/> Logging into a website from a browser, such as Google Chrome, Safari, or Internet Explorer <input type="radio"/> Using web-conferencing tools, such as Zoom or Teams <input type="radio"/> None of the above, I feel uncomfortable with all of these | Which of the following do you feel comfortable with? (Select all that apply) <input type="radio"/> Turning on a computer <input type="radio"/> Connecting a computer to Wi-Fi <input type="radio"/> Creating a folder/moving files <input type="radio"/> Creating a Word document <input type="radio"/> Opening and checking Outlook email <input type="radio"/> Logging into a website from a browser, such as Google Chrome, Safari, or Internet Explorer <input type="radio"/> Using web-conferencing tools, such as Zoom or Teams <input type="radio"/> None of the above, I feel uncomfortable with all of these |
| Do you have Wi-Fi set-up for the location (i.e., your home) where you will be attending classes? <input type="radio"/> Yes, I do <input type="radio"/> No, I may need some help setting it up <input type="radio"/> No, but I will have internet in place before I start classes <input type="radio"/> I am not sure | Do you have Wi-Fi set-up for the location (i.e., your home) where you will be attending classes? <input type="radio"/> Yes, I do <input type="radio"/> No, I may need some help setting it up <input type="radio"/> No, but I will have internet in place before I start classes <input type="radio"/> I am not sure |
| Who is/will be your Internet Service Provider? <input type="radio"/> GCI <input type="radio"/> ACS <input type="radio"/> MTA <input type="radio"/> I'm not sure <input type="radio"/> Other: _____ | Who is/will be your Internet Service Provider? <input type="radio"/> GCI <input type="radio"/> ACS <input type="radio"/> MTA <input type="radio"/> I'm not sure <input type="radio"/> Other: _____ |